



## **Booking and Cancellation Policy for Shuttle Services and Van Rentals**

A \$100 non-refundable deposit is required at the time of booking to hold the reservation. E-transfer to [paddle@columbiariverpaddle.com](mailto:paddle@columbiariverpaddle.com) is the preferred method for the deposit.

Full payment is required 7 days prior to rental or shuttle date, 50% refundable if cancelled up until 72 hours before the shuttle departs. Payment will be non-refundable in the event of cancellation made less than 72 hours prior to rental or shuttle. Payment can be made by e-transfer or by credit card.

A credit card number and expiry date is required at the time of payment and will be held in case of any additional charges incurred (e.g. extended waiting times, additional driving time, cleaning time in excess of usual - drink spills etc).

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Please note that possession of open liquor in any private or commercial motor vehicle (such as a party bus or a limo) is illegal whether the motor vehicle is moving or not.