



2023 Booking and Cancellation Policy for Shuttle Services

- A \$100 non-refundable booking fee is required at the time of booking to hold the reservation for your chosen date(s).
- In the event that you change the dates of your reservation within six (6) weeks of your reserved shuttle date, the booking fee is non-transferable and non-refundable.
- If you wish to change the date of your booking with more than six (6) weeks notice, your booking fee is transferable to another reservation within our operating dates of the same calendar year.
- Full payment is required ten (10) days prior to shuttle date. An invoice will be emailed to you. Payment can be made by e-transfer or by credit card.
- In the event of cancellation up until seventy-two (72) hours before the pick up time the full payment is 50% refundable.
- Payment will be non-refundable in the event of cancellation made less than seventy-two (72) hours prior to pick up time.
- If full payment is not received seven (7) days prior to the rental or shuttle date a \$50 late payment fee will be added to the balance owed. This fee will not be refunded in the event of cancellation.
- In the event of any additional charges incurred e.g. extended waiting times, additional driving time, additional cleaning time due to drink spills etc. you will be invoiced within seventy-two (72) hours of your completed trip.

Quotes do not include driver gratuity. This is at your discretion but much appreciated by our drivers.

Please note that possession of open liquor in any private or commercial motor vehicle (such as a party bus or a limo) is illegal whether the motor vehicle is moving or not.

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